

Refund Policy – Product Guarantee

Product and marketing materials returned within thirty (30) days after the purchase shall receive a 100% refund, less shipping and handling costs, and less a 10% restocking fee. Only unopened product shall be eligible for a refund, unless defective. Product must be in resalable and restockable condition in order to be eligible for a refund. Resalable is defined as product still in its original packaging, with seals and wrapping in place. All returns must have a Return Merchandise Authorization (“RMA”), issued through Consultant Support. Independent Consultants and Customers are responsible for returning product to the Company within ten (10) business days of receipt of the RMA or the product will not be eligible for return. Independent Consultants and customers must agree and are subject to SoulLife’s complete and latest **Terms & Conditions** as well as the latest **Policies & Procedures**.